

Questions you may have about paying by Direct Debit

How much will I pay for my Napo subscriptions?

The rates listed below will be applied automatically for members paying by Direct Debit from January 2016, based on the salary information you provide to Napo. If your salary changes in future then you would need to contact us directly by email at membership@napo.org.uk

The rates are as follows:-

£8,000 and under	£12.00 Annually (not payable by DD)
From £8,001 up to and including £9,000	£ 3.60 Monthly
From £9,001 up to and including £10,000	£ 4.00 Monthly
From £10,001 up to and including £14,000	£ 5.50 Monthly
From £14,001 up to and including £19,000	£11.00 Monthly
From £19,001 up to and including £24,000	£15.00 Monthly
From £24,001 up to and including £29,000	£19.00 Monthly
From £29,001 and above	£23.00 Monthly

Can I change my Direct Debit date?

We are only able to collect Direct Debits on the last working day of the month. We have tried our best to synchronize this with pay dates, so hope this will not be a problem.

How do I amend my Direct Debit amount?

If there are any changes to your salary that may affect your subscriptions, please email membership@napo.org.uk so that we can amend our records and avoid you being over charged.

What happens if I am going on maternity/paternity/adoption leave or I am on a career break/unpaid sick leave/between contracts when working for an Agency?

Please contact membership@napo.org.uk immediately so we can stop your subscriptions. We will write to you during your time off just to check how you are getting on and to discuss an appropriate time to restart subscriptions.

Do I need to tell you if I move banks, change my name or move house?

Changes to any of the above could have implications for Napo being able to collect your Direct Debit. Please contact membership@napo.org.uk to let us know of any changes, and we will update our records.

I have a question that has not been answered

You can speak to us during office hours on 0207 223 4887 or send us an email at membership@napo.org.uk